**Software Demo**

Date: \_\_\_\_\_\_\_\_Presenter: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Phone:\_\_\_\_\_\_\_\_\_\_\_\_\_ Email \_\_\_\_\_\_\_\_

At Live Demo Session be sure to ask:

We will want to see the below questions answered and other details demonstrated. The “Must Have List” items should also be addressed and covered in the demonstration as well.

1) Once a customer, how is product support offered? Email/chat/phone? Get details. Any limits? Turnaround time? Any cost?

2) Regarding charting of visits and procedures, does your software utilize Speech Recognition? .DOT phrases? Auto-populate? Something else? Get details and ask to see it in demo if needed.

3) Templates/Forms for tattoo removal? Machine settings used and any other reoccurring standard details that are always recorded during a typical tattoo removal session.

Want to make it as easy as we can for volunteer providers to chart a session and we’re also sensitive about wait times and seeing as many people as reasonably possible in a day.

4) Does your software support third party integration of 2-way texting? If so, which ones?

5) Clarify monthly subscription fees:

· What constitutes a provider?

· How do you handle subscription fees for part-time providers?

· Free or discounts for non-profit organizations (We are a member of the National Association of Free & Charitable Clinics (NAFC)?

Other notes/takeaways from live Demo Session: